

NFU

**PROFESSIONAL
SERVICES AND
MEMBER REWARDS**



HELPING YOU MAKE THE MOST OUT OF YOUR MEMBERSHIP

NFU Professional Services

As an NFU member, you get access to a range of quality, professional services designed to cover every aspect of your farming or growing business, saving you time and money.

Our services offer legal, regulatory, and technical information, as well as more practical business-focused solutions covering law, planning, environment, and energy.

We have included a handy key at the top of each page so you can see if you are eligible to use the service.

NFU Member Rewards

You can benefit from a range of valuable member rewards that will give you savings on a wide range of products and services.

Our Vehicle Discount Scheme offers our members significant discounts on selected new vehicles from leading manufacturers.

We have also negotiated discounts on several brands of agricultural tyres and all-terrain vehicles, plus, you can save on private health insurance, building materials, business software solutions, training courses and more.

Membership of the NFU will provide you with a wide range of benefits from the NFU's commercial partners. The NFU will in some instances receive a commission from the referrals or introductions it makes to those commercial partners.

REWARDING OUR MEMBERS

Here you will find information on all the services, support and discounts you get for being an NFU member.

We have included a handy key at the top of each page so you can see if you are eligible.

● Farmer & Grower ● Partner ● Family Subscriber ● Retired

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To find out more visit nfuonline.com/rewards
or call NFU CallFirst 0370 845 8458.





NFU CALLFIRST

NFU CallFirst is a free* telephone helpline service exclusive to NFU members. Our friendly in-house team of customer service advisers are on hand to answer your calls on membership enquiries including accessing the range of professional services and member rewards available. For specific legal or technical matters, our team can transfer you to the relevant NFU adviser within that particular field.



Our qualified team of legal and technical advisers form part of NFU CallFirst. They can provide professional initial advice and guidance on a comprehensive range of issues, from employment law, health and safety, and contract matters, as well as other complex legal queries; the team are there to support and help you run your business more effectively.

Have your membership number ready so our team can answer your query as efficiently as possible. Lines are open Monday to Friday, 8am to 5pm (excluding bank holidays).



nfuonline.com/callfirst



NFU CallFirst 0370 845 8458



*Calls to 0370 numbers will be taken out of any inclusive minutes available on your mobile or landline national minutes plan. If not, it is still no more expensive than calling national rate numbers starting 01 or 02. Opening hours are subject to change.

GET THE UNION ADVANTAGE



A wide range of enhanced covers and discounts to support the future of your farm.

To get the advantage, simply commit to insuring your farm with NFU Mutual for at least three years whilst holding an NFU Farmer and Grower membership.

Contact your local agency office or search **NFU Mutual Union Advantage**.



NFU Mutual
FARM INSURANCE

The National Farmers Union Mutual Insurance Society Limited (No. 111982). Registered in England. Registered Office: Tiddington Road, Stratford-upon-Avon, Warwickshire CV37 7BJ. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. A member of the Association of British Insurers.

NFU SERVICES

FROM THE GROUP OF NFU COMPANIES





NFU ENERGY



NFU Energy can help you with everything to do with energy in agriculture and horticulture, from buying and selling energy, through to energy regulation, compliance, and energy efficiency.



They can assist you to:

- Access the NFU Energy Buying Group with preferential rates on energy contracts
- Get the best price for your energy contract by taking into account your business, your energy use and your location
- Ensure you become and stay compliant, whatever incentive, energy efficiency or environmental scheme applies
- Help you on the journey to reach Net Zero, including energy efficiency audits, feasibility studies, renewable energy solutions and carbon reporting services
- Understand, identify, implement, and manage the best energy options for your business.



nfuenergy.co.uk



NFU CallFirst 0370 845 8458



*This is applicable to NFU Farmer & Grower, Partner and NFU Pro Business members only. This discount cannot be used in conjunction with any other discounts (the biggest single discount available will always be applied) and can only be used on renewal of contracts or new work.





NFU EMPLOYMENT SERVICE



The NFU Employment Service is here to make your life easier by taking the hassle out of complying with employment law. Our members spend less time dealing with employment related issues and more time managing their business.



- Unlimited access to our team of employment specialists (Monday to Friday, 8am to 5pm excluding bank holidays).
- Access to our Document Checking Service where our employment specialists will check your template documents before you issue them.
- Access to our user-friendly Employment Manual providing practical advice on all aspects of employment law.
- Access to over 160 template documents (contracts, handbook, policies, procedures) that you can adapt and use as your own.
- Receive regular updates to keep you informed of all the latest employment news and information through our quarterly magazine and monthly e-mail newsletter.
- Employment Service Plus offers a one-off cost effective 'starter pack' of bespoke consultancy to draft your employment contracts and staff handbook.



nfuemploymentservice.com



NFU Employment Service 0370 840 0234



*Terms and conditions apply.





CT PLANNING



CT Planning is a firm of Chartered Planning Consultants that forms part of the NFU group of companies.

CT Planning provides Town and Country Planning services including:

- Planning applications
- Appeals
- Enforcement
- Lawful Development Certificates
- Promotion of land through Development Plans
- Prior Notification applications

NFU members already have access to a team of technical advisers at NFU CallFirst. They will provide initial advice and try to resolve your query. If the NFU legal and technical adviser is unable to resolve your query, they will refer you to CT Planning where you will benefit from a free initial 20 minute discussion on planning matters directly relating to your farming or growing business and possible courses of action available. Eligible NFU members can get a 12.5% discount* on first commissioned work.

CT Planning has assisted with a number of rural projects including, but not limited to:

- Establishing new farmsteads, poultry farms and dairy units
- New agricultural worker dwellings
- Lifting agricultural occupancy conditions
- Rural Exception Sites for affordable housing
- Change of use of land and buildings
- Rural diversification



ctplanning.co.uk



CT Planning 01543 418779



*Terms and conditions apply.

LEGAL SERVICES

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NFU LEGAL ASSISTANCE SCHEME



The NFU Legal Assistance Scheme (LAS) is a unique, discretionary benefits scheme offered as an optional extra to eligible NFU members at just £38 (+VAT) a year.

With nearly 90% of Farmer & Grower members subscribing to it, the scheme provides you with professional guidance and financial support* towards legal and other professional costs should you face a dispute relating to your farming and/or growing business (in accordance with the rules).

Benefits of the NFU Legal Assistance Scheme include:

- Contribution towards professional fees
- Dedicated in-house LAS team offering professional guidance and support throughout the case
- Contribution towards mediation costs in inter-member disputes (IMDs)
- £500 towards professional fees for BPS Independent Panel Reviews
- Up to £600 towards the cost of budgetary advice for rent reviews under the NFU Tenants' First Advice Service
- Up to £300 towards the costs involved in putting up site notices in fly-grazing cases
- Contribution towards the professional costs of NVZ appeals
- Confidentiality assured.



nfuonline.com/las



NFU CallFirst 0370 845 8458



*Financial support is at the discretion of the NFU Legal Board and the LAS team. Each case is decided on its facts and legal merits. Costs incurred prior to NFU notification do not qualify.



NFU LEGAL PANEL



The NFU Legal Panel comprises of 16 legal firms located throughout England and Wales offering eligible NFU members local support and 12.5% discount on hourly rates directly relating to their farming or growing business. The firms have been specifically selected by the NFU for their experience and expertise in agricultural and horticultural matters; complying with Solicitors Regulation Authority requirements. The firms can also assist in non-farming areas of law and their advice is completely impartial.



The panel offers the following benefits to members:

- 12.5% discount on hourly rates
- Fixed fees for specified services
- Act as a one-stop shop for NFU members
- Free initial report to support your LAS funding application where appropriate
- Great accessibility with at least two firms in your region
- Comprehensive advice whatever your problem – business, property or family-related.



nfuonline.com/legalpanel



NFU CallFirst 0370 845 8458





NFU CONTRACT CHECKING SERVICE

In today's world, we all know contracts can be complex and can often be written in language that can puzzle and confuse us. You may occasionally be asked to enter into a contract that you are not entirely sure about.

Seeking early advice before signing on the dotted line can protect you from potentially costly, lengthy and stressful legal disputes in the future. That's why the NFU, in conjunction with its Legal Panel Firms, is delighted to offer a Contract Checking Service to NFU Farmer & Grower members.

The Legal Panel Firms can undertake the work on your behalf by offering their independent professional advice to ensure you understand your rights and obligations, and are satisfied that your aims and objectives are met before you sign the contract.



- You can get a professional overview of your contract from a solicitor from as little as £275 + VAT.
- Firms can check the contract for you and advise on what it means and whether or not it meets your requirements and needs.
- This will be money well spent when balancing the cost against what the contract is going to be worth to your business.
- LAS subscribers can apply for financial assistance up to a maximum of £1,000 towards the costs of having four contracts checked, drafted or reviewed (in respect of variations to existing contracts) by the legal panel firms at £250 each.



nfuonline.com/contractcheckingservice



NFU CallFirst 0370 845 8458





NFU LEGAL HEALTH CHECK SERVICE

The NFU in conjunction with its Legal Panel Firms is pleased to offer eligible NFU members a free initial legal health check on their farm. This service aims to help identify and highlight any concerns, gaps or other legal matters members need to address to secure their farming, growing or diversification businesses, as well as for business resilience.

In consideration of the implementation of the Agricultural Transition Plan, Environmental Land Management Scheme and for lump sum payments for those who may consider exiting farming etc, this is more important than ever during these unprecedented times.

LAS subscribers can apply for financial assistance up to a maximum of £1000 for four sets of instructions (at £250 each) generated by the service.



Examples of areas covered include:

- Property matters (includes ownership, tenancies, land registration)
- Probate (includes Wills, Lasting Powers of Attorney, Trust Deeds etc.)
- Business structures
- Share farming
- Contract farming
- Rights of Way (including S.31(6) applications)
- Succession planning
- Employment
- Diversification



nfuonline.com/legalhealthcheck



NFU CallFirst 0370 845 8458





PROTECTING LAND FROM NEW PUBLIC RIGHTS OF WAY

Access is, and has always been, a complex and contentious issue for land managers, farmers, and landowners across the country.

With increasing numbers of visitors exploring the countryside in recent years, we have introduced this member benefit to help you avoid claims that new public rights of way have been acquired over land through a period of use in the future.



This service includes:

- Free initial legal and professional advice provided by NFU specialist advisers about issues relating to public rights of way and access to land;
- Farmer Information Pack to include relevant business guides covering the procedure for preventing new rights of way being acquired over land, and a Countryside Code gate post sign;
- If required, a referral to a local NFU Legal Panel Firm for a free initial legal health check to help identify and highlight any concerns or other legal matters members need to consider in the interests of their farming and/or growing businesses;
- Members who subscribe to the NFU's Legal Assistance Scheme* may apply for financial contributions towards any legal fees. Each case will be considered on its own facts and merits before financial support is granted.



nfuonline.com/prow-pack



NFU CallFirst 0370 845 8458



*Normal NFU Legal Assistance Scheme rules apply.



NFU FLY-GRAZING SERVICE

Fly-grazing is not only inconvenient, it can have a financial impact on your business too. Eligible NFU members can benefit from advice and support through our NFU Fly-Grazing Service which includes:

- Advice from our legal and technical team by calling NFU CallFirst on 0370 845 8458;
- A Fly-Grazing Farmer Information Pack;
- Discounts with GRC Enforcement - recognised experts in dealing with fly-grazing and equine removal.

In addition, the NFU's Legal Assistance Scheme provides its subscribers* fixed rate support at the early stages of the bailiff assisted removal process, as well as for the other removal methods set out in the pack.

ILLEGAL ENCAMPMENT SERVICE

An illegal or unauthorised encampment is the unlawful occupation of land without permission from the landowner or occupier, and constitutes a trespass which is a civil law matter.

Our Illegal Encampment Farmer Information Pack can help if you encounter such issues and includes useful tips on preventing illegal encampments, and guidance on what you can do if they occur on your land. It also includes information on legislation, which may be used when dealing with the issue.

Members who subscribe to the NFU's Legal Assistance Scheme* may apply for financial contributions towards any legal fees. Each case will be considered on its own facts and merits before financial support is granted.



nfuonline.com/flygrazing



nfuonline.com/illegalencampment



NFU CallFirst 0370 845 8458



*Normal NFU Legal Assistance Scheme rules apply.

FURTHER SUPPORT

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NFU TENANTS' SERVICE

You can get free access to our dedicated tenants' helpline and in-house team of experienced advisers who can help:

- Clarify any tenancy issues
- Identify options for action
- Alert to any legal obstacles
- Determine whether further advice is required



As part of the service, eligible NFU members also have access to:

Tenants' First Advice Service

NFU Legal Assistance Scheme (LAS) tenant Farmer & Grower subscribers can receive a contribution of up to £600 towards professional advice in obtaining budgetary reports for assessing the rental value of a farm.

Tenants' Professional Expenses Cover

Offered in conjunction with NFU Mutual, this insurance cover provides protection against the costs of a rent arbitration or dispute that goes to the Agricultural Land Tribunal.



nfuonline.com/tenantsservice



NFU CallFirst 0370 845 8458



*Normal NFU Legal Assistance Scheme rules apply.



NFU RURAL SURVEYOR FIRMS



The NFU has appointed an expert panel of land agents and valuers providing preferential services to eligible NFU members.

This gives you direct access to a team of land agents and valuers who can provide specialist, tailored advice to help support your farming or growing business.



In particular, the firms will cover:

- Agricultural tenancy matters
- Succession
- Rent reviews
- End of tenancy compensation
- Basic Payment Scheme
- Environmental schemes

You can also save up to 12.5%* on professional fees on land and tenancy issues relating to your agricultural or horticultural business.



nfuonline.com/rsf



NFU CallFirst 0370 845 8458



*Terms and conditions apply.





NFU BUSINESS GUIDES

The NFU produces more than 150 business guides specifically designed for NFU Farmer & Grower members.

The user-friendly, Q&A style legal guidance booklets are easy to understand. They are regularly updated to help you with legal matters you may face when running a farming business, as well as to help you navigate the rules and regulations affecting agriculture, horticulture, and rural affairs.



NFU MODEL CLAUSES

The NFU produces a series of model clause documents exclusively for members. These are specially prepared specimen contracts designed to be used as a starting point for creating formal business agreements. Parties should carefully consider how to adapt the clauses for their own individual circumstances taking professional advice where appropriate.



nfuonline.com/member-resources



NFU CallFirst 0370 845 8458





NFU RATINGS SERVICE

The NFU Ratings Service can support you through the complicated topic of business ratings.

Eligible NFU members can get free initial support by calling NFU CallFirst; however, for situations where further assistance is required, we will refer you to Underwoods. Charges may apply.



WATER MAINTENANCE SOLUTIONS PACK

We are committed to supporting members looking for effective solutions for future flood risk maintenance and have produced a comprehensive guidance pack to help you when it comes to river and coastal maintenance. Call NFU CallFirst to order your free guidance pack.



nfuonline.com/waterpack



NFU CallFirst 0370 845 8458



YOUR MEMBER REWARDS

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REWARDING OUR MEMBERS

Here you will find information on all the amazing discounts you get for being an NFU member.

We have included a handy key at the top of each page so you can see if you are eligible for the discount.

 Farmer & Grower  Partner  Family Subscriber  Retired

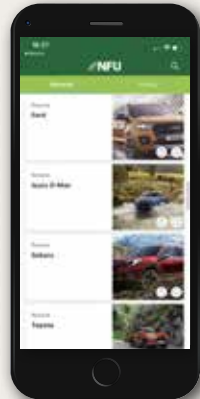
Have you downloaded the NFU app yet?

Access your member rewards and services and check out our upcoming in-person and virtual events. Keep up to date with the latest news, and read digital versions of NFU magazines including British Farmer & Grower on the NFU app.

Download the app in 4 easy steps

1. Go to Google Play or iOS App Store and search 'NFU' or scan the QR code.
2. Look for the NFU logo and tap to install.
3. Once downloaded, tap the app to open.
4. Enter your membership number and password.

Download from your app store today!



BUSINESS ESSENTIALS

Our business essentials rewards are there to help you stay compliant and make running your business easier.

Absolute Accounting's Excel VAT Filer	Save 25%	
Butchers-Sundries	Save 12.5% across the full range of products, plus free shipping	
Jewson	Savings on nearly 700 products and tool hire	
Landmark Systems	Save up to 15% on new software purchases	
Livetec Systems	Download the free avian influenza outbreak app	
NFU Mutual Union Advantage	Enhanced cover and discounts	
NRM soil analysis	Save 10% on soil analysis reports	
Spada	Save 25% on ATV helmets and safety clothing	



nfuonline.com/member-rewards/business-essentials



NFU CallFirst 0370 845 8458



SECURITY

Protect and safeguard your farm and equipment against crime by taking advantage of a range of security discounts.

CCTV systems

Save 10% on CCTV systems when purchasing from our directory of installers



Datatag

Save up to 20%



Tracker

Save up to £410 on a range of Thatcham-approved Tracker solutions



nfuonline.com/member-rewards/security



NFU CallFirst 0370 845 8458



VEHICLES AND MACHINERY



Save on selected new vehicles from a range of manufacturers* including hatchbacks, saloons, estates, pick-ups and 4x4s across all fuel types, including electric vehicles. Plus savings on fuel, ATVs, tyres and vehicle accessories and storage solutions.

4x4 and SUV tyres	<p>Save 5% on 4x4 and SUV tyres</p> <p>*Double discount promotions may apply throughout the year. Visit nfuonline.com/4x4tyres for details.</p>	
Agricultural tyres	<p>Save on selected new tyres from a range of manufacturers</p>	
Agriline Products Ltd.	<p>Save 10% on PTO guards</p>	
CanAm ATVs and side-by-sides	<p>Save 5% on selected new machines</p>	
Enterprise Rent-A-Car	<p>Save 10% on UK car and van hire</p>	

*Minimum NFU membership length and terms and conditions apply.



NFU Fuel Card*

Save your business up to
10p per litre



NFU Vehicle discounts*

Save on selected new vehicles
from a range of manufacturers



Truckman

Save 10% across all
pick-up truck accessories



nfuonline.com/member-rewards/vehicles-and-machinery



NFU CallFirst 0370 845 8458



TRAINING

Discounts available on a range of courses, certification schemes and tests to help you run your business.

GSCOP Training	Savings on Grocery Supply Code of Practice training	● ●
LANTRA's Farm Safety e-Learning Course	Save 10%	● ● ● ●
Organic Farmers & Growers Certification	Save up to 25% on certification for the first year	● ●
Welfare of Animals in Transport (WATO)	Workshop, test, notification of your results, and the Certificate of Competence	● ● ● ●



nfonline.com/member-rewards/training-and-resources



NFU CallFirst 0370 845 8458





LIFESTYLE AND WELLBEING

Our range of lifestyle and wellbeing rewards will help you look after your own health as well as your family and workforce. Plus there are savings to be made on accommodation and parking, days out and free signage and resources.

<p>Airport Parking and Hotels (APH)</p>	<p>Save up to 15% off parking at airports throughout the UK</p>	
<p>Bupa health insurance</p>	<p>Save 20% on Bupa By You*, 10% on a family policy* or 25% on Bupa Select small business health insurance*</p>	
<p>Cottages.com</p>	<p>Save 10% on over 15,000 participating cottages</p>	
<p>Countryside Magazine</p>	<p>Magazine-only subscription for just £25, saving 57% on the newsstand price</p>	
<p>Defib Plus</p>	<p>Save 10% on a fully automatic Public Access Defibrillator</p>	
<p>Hoseasons</p>	<p>Save 10% on a wide range of participating properties.</p>	

*Terms and conditions apply.

Merlin Attractions

Savings on days out



Mountain Warehouse

Save 15% online and in-store



PayPlan

Free, impartial and confidential advice to any NFU member who is struggling to repay debts



Sophie Allport

Save 20% across a range of products



Free resources

Member-exclusive free gate post signs, field signs and educational resources for Open Farm Sunday



nfuonline.com/member-rewards/wellbeing-and-lifestyle



NFU CallFirst 0370 845 8458





PAYPLAN

PayPlan offers free, impartial, and confidential advice to NFU members who are struggling to repay debts.



PayPlan is one of the UK's largest providers of free debt advice, including free debt management plans and Individual Voluntary Arrangements. They have over 30 years' experience and have successfully helped more than one million people deal with their debt problems.



nfuonline.com/payplan



NFU CallFirst 0370 845 8458





BUPA

At the NFU we understand that when you get ill or injured, what matters most is getting back on your feet and back to the farm as quickly as possible.



That's why we're working with Bupa, who offer eligible NFU members 20%* discount on Bupa By You health insurance, plus 10% on a family policy**, or 25% discount*** on Bupa Select small business health insurance (covering between 2 and 249 employees).



nfuonline.com/bupa



NFU CallFirst 0370 845 8458



*Applies to eligible NFU members on quotes for new Bupa By You policies. Discounts will be reviewed on 1 September 2024 and any changes will then apply to renewals and new quotes taken out after that date. Quotes are valid for 14 days. Terms and conditions apply.

** Families pay 10% less for a joint policy compared to the price of separate policies for each family member. Cover must include at least one adult and one or more children. Children do not have to live at the same address as the main member. This offer applies to our Bupa By You Comprehensive and Treatment and Care health insurance policies. This offer may change or be unavailable when you renew. Terms and conditions apply.

***Discount applied to the base rate of first year of cover and used to calculate renewal prices of future policy years (subject to other factors). For NFU members covering between 2-249 employees only. Terms and conditions apply.

The National Farmers' Union of England and Wales (NFU) introduces Bupa health insurance provided by Bupa Insurance Limited. Bupa health insurance is provided by Bupa Insurance Limited. Registered in England and Wales No. 3956433. Bupa Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Arranged and administered by Bupa Insurance Services Limited, which is authorised and regulated by the Financial Conduct Authority. Registered in England and Wales No. 3829851. Registered office: 1 Angel Court, London EC2R 7HJ



COUNTRYSIDE

NFU Farmer & Grower members can sign up to an annual NFU Countryside magazine-only subscription for just £25, saving 57% on the newsstand price*.

Countryside magazine focuses on our food provenance and how the public can support British farming. It's packed with delicious seasonal recipes, rural crafts and traditions, practical and inspiring gardening tips, stunning wildlife features and a celebration of rural shows and events.

Please note: This is a magazine-only subscription and does not include all the NFU Countryside membership benefits or eligibility to enter the Countryside member-only competitions. It also cannot be purchased for someone else. Find out about our full NFU Countryside membership and gift membership options at: countrysideonline.co.uk



nfuonline.com/countrysidemagazine



NFU CallFirst 0370 845 8458







NFU CallFirst: 0370 845 8458
nfuonline.com | nfu-cymru.org.uk



NFU SUPPORTED BY

NFU Mutual

Disclaimer: Whilst every reasonable effort has been made to ensure the accuracy of this information and content provided in this document at the date of publication (February 2024), no representation is made as to its correctness or completeness and no responsibility or liability is assumed for errors or omissions.

The NFU acts as a third party in relation to member discount offers and reserves the right to change or remove these offers at any time. Terms and conditions may apply to services and benefits which form part of the membership offer.