



# NFU TENANTS' SERVICE



Providing professional advice,  
information and representation to  
actively support our tenant members

A photograph of a man, likely a farmer, standing in a barn. He is wearing a brown jacket, blue jeans, and grey rubber boots. He is smiling and looking towards the camera. In the background, there are several cows in a stall. The barn has a wooden floor and metal railings.

# Together, we are **NFU**United

The NFU is the only organisation that champions all farmers and growers in England and Wales. We're here to give you a voice and to protect your way of life – now and in the future.

Our strength is in our numbers. With over 50,000 farmer and grower members, we are heard when it counts – locally, nationally and internationally.

As the largest agricultural trade association in the UK we support farmers on any issue, in every sector and in every area of England and Wales.

We work hard to ensure our tenant farmer members enjoy

# **A SUCCESSFUL AND PROSPEROUS BUSINESS ENVIRONMENT**

## **We are constantly active on behalf of tenants**

Backed by the strength of our membership, our dedicated regional staff and NFU Rural Surveyor allow us to lead on policy and voice tenants' issues at Government level.

### **National Representation:**

Led by the NFU Deputy President along with the national spokesperson and NFU Rural Surveyor, based at Stoneleigh HQ.

### **Regional Representation:**

A regional tenants' spokesman and county representative act on your behalf on tenancy issues arising in your area. Each NFU Regional Office has a dedicated member of staff leading on tenants' issues.

## **Tenancy Reform Industry Group (TRIG)**

The NFU is a key player within TRIG, contributing towards Regulatory Reform Orders that can be implemented quicker than full Acts of Parliament. Recommendations to Defra ministers generally take the form of legislative reform, fiscal reform and guidance to landlords and tenants.

## **Annual Tenant Meetings**

We hold **regional tenant meetings** every year to update our members on the latest tenancy topics. Led by the NFU Rural Surveyor, alongside guest speakers from land agencies or legal firms, these meetings allow you to raise issues affecting your business. For members interested in debating tenancy issues in more depth, we also hold the biennial **NFU National Tenant Farmers' Conference**.

# Membership with **ADDED VALUE**

The NFU Tenants' Service provides expert information, advice and support to resolve your tenancy issues.

## **NFU Tenants' Helpline**

Our team of trained advisers will help clarify your tenancy issues, identify options for further advice, and alert you to any legal obstacles.

Call: **0370 300 0288**

Monday – Friday **8am – 6pm**

*For security and training purposes telephone calls may be recorded and monitored.*

*Calls to 0370 numbers will be taken out of any inclusive minutes available on your mobile or landline national minutes plan. If not it's still no more expensive than calling national rate numbers starting 01 or 02.*

## **Business Guides**

Our range of business guides provide information on Agricultural Holdings Act Tenancies, Farm Business Tenancies, Rent Reviews, Arbitration, Succession, AHA time limits and repair model clauses.

## **NFU Website**

A dedicated area on the NFU website explains the NFU Tenants' Service in detail and includes the latest news and reports on the NFU's work for the tenant sector.

Visit **[nfuonline.com/tenants](http://nfuonline.com/tenants)** to find out more.

## **NFU Rural Surveyor Firms**

We understand that complex tenancy issues may require the expertise of a local surveyor. The NFU has appointed firms across the country selected for their ability to support the needs of our tenant farming members.

Visit **[nfuonline.com/rural-surveyors](http://nfuonline.com/rural-surveyors)** to find your nearest firm.

## **NFU Legal Panel Service**

We have selected 16 legal firms specialising in rural and agricultural business issues, each providing discounted rates to our members. This panel of firms can provide specialist legal advice in the event of a tenancy dispute, as well as other business related matters and non-farming issues such as diversification, tax planning, probate, family and conveyancing. NFU members benefit from a free initial discussion with a solicitor and a 12.5% discount\* on each firm's hourly rate for work undertaken.

\* Terms and Conditions apply. Ring NFU CallFirst on 0370 845 8458 for more information.

A red tractor is driving through a field of brown, harvested crops. The field is filled with many white birds, likely seagulls, some on the ground and some in flight. In the background, there is a large, grey, corrugated metal barn with several dark openings. The scene is set in a rural, agricultural environment.

## **NFU Legal Assistance Scheme (LAS)**

For an annual fee of just £33 +VAT, LAS provides members with professional guidance and financial contributions towards costs incurred in relation to agricultural and horticultural legal disputes.

## **Tenants' First Advice Service**

Facing a rent review? LAS subscribers receive a contribution of up to £500 towards professional advice required to prepare budgetary reports for assessing the rental value of a farm.

## **Tenants' Professional Expenses Cover**

Involved in a tenancy dispute? In conjunction with the NFU Mutual, this insurance policy protects you against the cost of going to rent arbitration to secure a fair rent, or the costs of a hearing at the First-tier Tribunal. For more information, contact your local NFU Mutual office.

# How the NFU Tenants' Service **WORKS FOR YOU**

		NFU		
		Lobbying & presentation	NFUonline	Business Guides
<b>TENANCY ISSUES</b>	Institutional Landlords	✓		
	Tax	✓	✓	✓
	Environment Schemes	✓	✓	✓
	Basic Payment Scheme	✓	✓	✓
	Other agricultural/ horticultural business	✓	✓	✓
	Rent reviews		✓	✓
	Arbitration		✓	✓
	Succession		✓	✓
	Notices to quit/terminate		✓	✓
	Repairing obligations		✓	
	AHA's/FBTs		✓	✓
	Grazing license			
	End of tenancy comp		✓	

## TENANTS' SERVICE BENEFITS

Rural Surveyor Firms	Legal Assistance Scheme (LAS)*	First Advice (part of LAS fee)	Legal Panel Service	Professional Expenses Cover
✓			✓	
✓	✓		✓	
✓	✓		✓	
✓	✓		✓	
✓	✓	✓	✓	
✓	✓		✓	✓
✓	✓		✓	
✓	✓		✓	
✓	✓		✓	
✓	✓		✓	
✓	✓		✓	
✓	✓		✓	

\* LAS is a discretionary scheme. Annual fees apply.

For more information call the **NFU Tenants' Helpline**  
on **0370 300 0288** or visit **www.nfuonline.com**  
or **www.nfu-cymru.org.uk**

Disclaimer: Whilst every reasonable effort has been made to ensure the accuracy of this information and content provided in this document at the date of publication (October 2015), no representation is made as to its correctness or completeness and no responsibility or liability is assumed for errors or omissions. Terms and Conditions may apply to services and benefits which form part of the membership offer. For the most up-to-date information please visit **www.nfuonline.com** or **www.nfu-cymru.org.uk**. Alternatively, call NFU CallFirst on **0370 845 8458**.

