



Dear Customer,

As you may already know, there is currently a global shortage of semiconductors, more commonly known as microchips, that are integral to many of a vehicle's standard features including power steering, brake sensors and parking cameras.

As a result of this shortage, we are experiencing a significant impact on our ability to manufacture your new vehicle and lead times for the delivery of many new vehicles have had to be extended.

We appreciate the concern this may cause and while we are doing everything we can to minimise the impact of this semiconductor shortage, we wanted to provide you with a number of options to consider in light of extended delays.

If you are happy to wait for the delivery of your vehicle, we would be delighted to retain your order and work with your Retailer to keep you fully informed as to the delivery status. It is important to note that as the manufacture of semiconductors is done via our third-party suppliers, we cannot provide as accurate a lead time as we would like, and therefore prices and offers will remain subject to change.

If you are nearing the end of your finance contract with an existing Jaguar or Land Rover vehicle, your Retailer is on hand to discuss the possibility of extending your agreement or adding service and maintenance packages until the delivery of your new vehicle, should you so wish.

Alternatively, if you would prefer to cancel or amend your order, you have the choice to order a Jaguar or Land Rover vehicle with a shorter delivery lead time or choose from our range of available stock or approved used vehicles. Your Retailer will be able to advise you on all options, so please approach them directly to discuss in more detail.

I would like to thank you again for your understanding and patience and am confident that your Retailer will offer the utmost support in helping you to plan out your next steps.

Your Sincerely,

Rawdon Glover
Managing Director, Jaguar Land Rover UK